### Lean Kaizen Business Consulting

#### Daily Management System



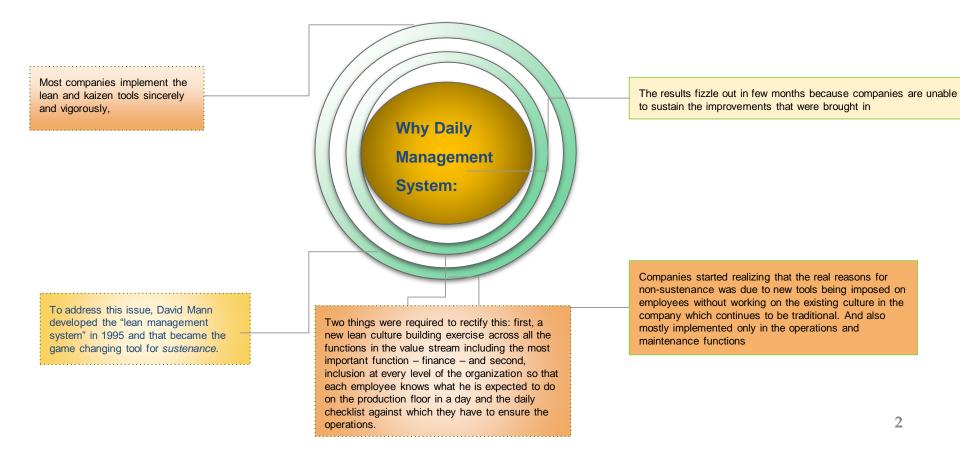
Lean thinking defines value as providing benefit to the customer; anything else is waste.

-Eric Ries

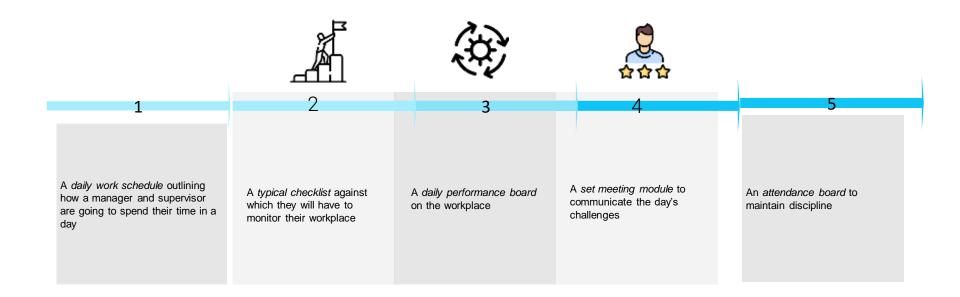
A Journey to World class organization.....



### Why Daily Management System: What needs to be done?



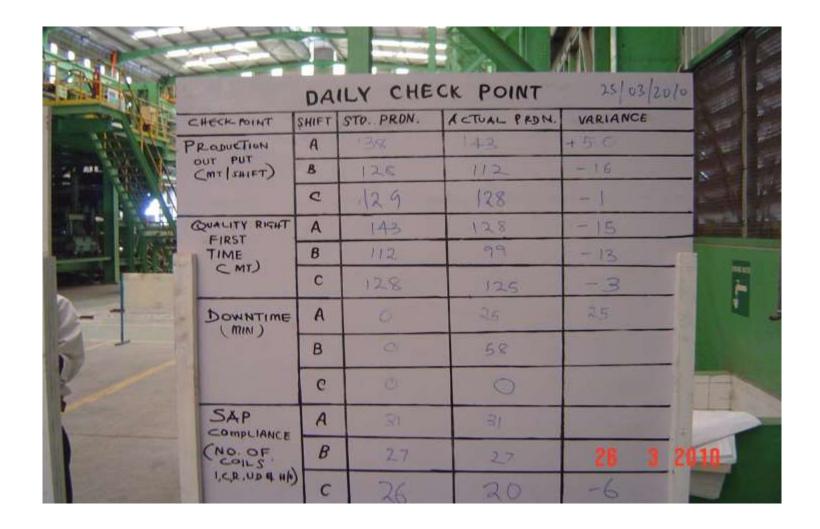
## Daily Management System: What tools are available to implement?



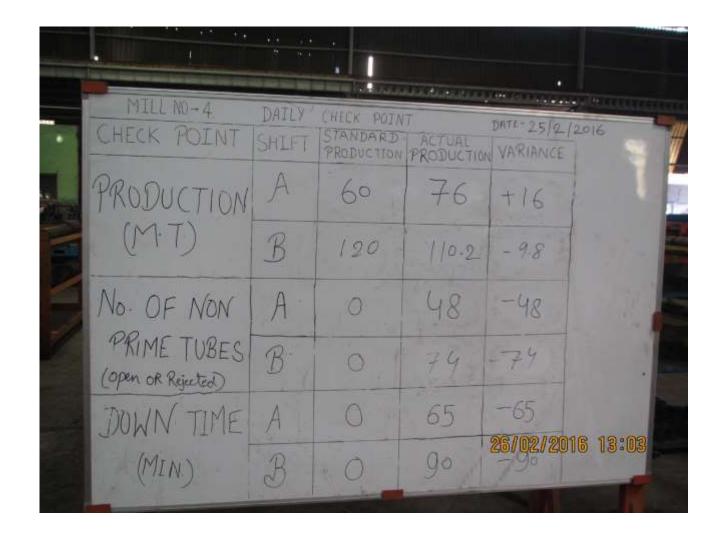
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## Daily Performance Board maintained by Shift Supervisors at Workplace at an ERW tube mill in Western India



## Daily performance board maintained by shift supervisors at workplace at an ERW tube mill in North India



## Daily performance board maintained by shift supervisors at workplace at a mini steel plant in East Africa

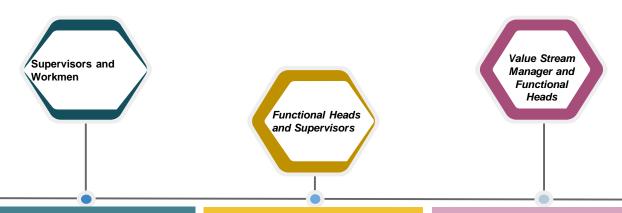


# Daily Performance Board maintained by Shift Supervisors at workplace at a mini steel plant in East Africa

Action Plan Board for Maintenance Function.														
SI.No	Problem descriptiom	Reason	Temporary counter measure	Who	When	Counter measure against root cause	Who	When						

### Daily Meetings Module on the Plant Floor

#### There should be the following meetings every day on the plant floor:



#### **Start of every shift**

Supervisors or team leaders of all functions should read the logs books and have a short standing meeting with the workmen for five minutes to apprise themselves of the real workplace situation.

This happens, for example, at the start of the shifts, say, first shift at 6.00 am when the previous shift supervisor is also present and data for the previous three shifts are documented on the visual boards.

#### **8AM Everyday**

All supervisors from various operational functions including maintenance in the value stream get together at 8.00 am and communicate the challenges faced to their respective functional head.

#### **10AM Everyday**

This is the most important meeting of the day where decision-making will be done.

All functional heads (productions, quality, maintenance, purchase, design, finance, logistics, etc.) meet the value stream manager at a prefixed time, say, 10.00 am at a central spot in front of the action plan board where challenges of the previous day are written on the board. The action plan, responsibility and timeline of action are discussed and written on the board. This can be a 20-minute standing meeting that takes place every day







Manager level meeting at a plant in capital machine building company in India

Manager level meeting at a chemical plant in East Africa

## Manager level meeting at a cold rolling mill plant in East Africa



#### Plant floor level Obeya Corner



This can be called as a mission control or a war room also. It is at the most prominent place in the company, which is accessible to workmen, supervisors, executives, managers, senior managers and top management. This room or display area has the current status report of all continual improvement projects under execution in the company.

### An Attendance Board to Maintain Discipline

Daily Attendance Board for Value Stream Meeting																																
		Month											Meeting Time																			
		Date 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30																														
SI	Name	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
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There is a meeting attendance board where the attendance is marked after the manager level meeting is over. It is mandatory for every functional head to attend this meeting. Figures show an attendance board on the plant floor near the daily meeting place.